

**EMPOWER**  
MANCHESTER • SALFORD

THE HOME OF

**HIDE**  
OUT  
An OnSide Youth Zone

**SALFORD**  
YOUTH ZONE  
An OnSide Youth Zone

SOMEWHERE SAFE TO GO | SOMETHING POSITIVE TO DO | SOMEONE TRUSTED TO TALK TO

## CLEANER

**Job Title:** Cleaner

**Reporting to:** Buildings & Facilities Manager

**Location:** Salford Youth Zone (Pendleton)

**Salary:** £12.60 p/h (Real Living Wage)

**Holidays:** 33 days including bank holidays (pro-rata)

**Hours:** 25 hours per week

**Key Relationships:** Buildings & Facilities Manager and Salford Youth Zone staff, volunteers, young people, partners and stakeholders.

## BENEFITS

- Onsite Fitness Gym & Boxing/MMA Suite
- 33 days annual leave
- Secure cycle store
- Branded workwear
- Queen Bee's Café - Free hot meal on session
- Flexible working
- Learning and development opportunities
- Partnership working
- Working with like-minded people and cultures
- Part of a wider network
- Workplace pension scheme
- Special Leave
- Birthday Off
- Employee Assistance Programme through Health Assured
- Health and Wellbeing support which includes an app - Wisdom
- Enhanced maternity and paternity
- Company Sick Pay
- Real Living Wage Employer
- Charity Worker Discount / Bright Exchange Discount - through EAP/Wisdom

## APPLICATION PROCESS

**Date posted:** Thursday 4<sup>th</sup> September 2025

**Closing date:** 5pm Sunday 21<sup>st</sup> September 2025

**Application form:** [www.empoweryouthzones.org/vacancies/](http://www.empoweryouthzones.org/vacancies/)

**How to apply:** Please complete the application form and return to [recruitment@empoweryouthzones.org](mailto:recruitment@empoweryouthzones.org)

### STRICTLY NO AGENCIES PLEASE

We review applications on a rolling basis and reserve the right to close the role at any time.

Feel free to give us a call on **0161 511 3777** if you have any questions about this role, or to hear from a team member about life working at the youth zone.

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## ABOUT EMPOWER

Empower Youth Zones is the charity that oversees the creation, management and sustainability of Youth Zones in Manchester and Salford. These include HideOut Youth Zone located in Gorton (East Manchester) which opened in 2020, and Salford Youth Zone located in Pendleton, which opened to young people in June 2025. HideOut and Salford Youth Zone provide children and young people aged 8-19 and up to 25 for those with additional needs with somewhere safe to go, something positive to do and someone trusted to talk to.

Youth Zones are purpose-built spaces fizzing with energy and crammed with incredible facilities. They are staffed by skilled and dedicated Youth Workers who truly believe in young people – helping them see what they could achieve, and giving them the skills, confidence and ambition to go for it. This is life-changing support that helps tens of thousands of young people from a diverse range of backgrounds to thrive.

HideOut and Salford Youth Zone are part of a national and growing network of Onside Youth Zones. There are currently 15 active Onside Youth Zones across the UK with 20 due to be open by 2025.

## WHAT IS THE ROLE?

To provide a high standard of cleaning services throughout Salford Youth Zone's fantastic new facility in Pendleton. As a critical member of the team you will contribute to ensuring that a great first impression is always given to our members and visitors and that all areas of the Youth Zone are safe and clean to be open at all times.

## WHAT WILL I BE DOING?

- Taking responsibility for cleaning all areas of Salford Youth Zone as directed by the Building & Facilities Manager or other appropriate manager
- Operating cleaning machinery for cleaning soft and hard surfaces, such as vacuum cleaners and polishers
- Following opening and closing procedures
- Reporting any emergency maintenance problems, including toilets and other water fixtures, or hazards immediately to the Building & Facilities Manager
- Carrying out any other reasonable duties as requested by management

## WHAT ELSE WILL I NEED TO DO?

- Be a role model for young people and present a positive "can do" attitude
- Take personal responsibility for own actions
- Commit to a culture of continuous improvement
- Work within the performance framework of Salford Youth Zone and OnSide
- Represent Salford Youth Zone positively and effectively in all dealings with internal colleagues, and external partners
- Comply with all policies and procedures, with particular reference to safeguarding, codes of conduct, health and safety and equality and diversity to ensure all activities are accessible
- Be alert to issues of safeguarding and child protection, ensuring the welfare and safety of Youth Zone members is promoted and safeguarded, and to report any child protection concerns to the designated Child Protection Officers using the safeguarding policies, procedures and practice (training to be provided)
- Assist with any promotional activities and visits that take place at the Youth Zone
- Actively promote the Youth Zone and positively contribute towards increasing Youth Zone membership.

## PERSON SPECIFICATION

| <b>Selection Criteria</b><br><b>A = Application Form I = Interview</b>             | <b>Essential or Desirable</b> | <b>Method of Assessment</b> |
|--|-------------------------------|-----------------------------|
| <b>Experience</b>  |                               |                             |
| Previous cleaning experience   | Essential                     | A & I                       |
| Use of cleaning equipment  | Essential                     | A & I                       |
| <b>Skills</b>  |                               |                             |
| Ability to communicate clearly and follow instructions                             | Essential                     | A & I                       |
| Ability to prioritise work and manage time effectively                             | Essential                     | A & I                       |
| Ability to communicate with a wide range of people and relate well to young people | Essential                     | A & I                       |
| <b>Special Requirements</b>  |                               |                             |
| A willingness to work unsociable hours   | Essential                     | A & I                       |
| A willingness to cover events, holidays and staff absence                          | Desirable                     | A & I                       |
| Enhanced DBS clearance and commitment to Safeguarding children                     | Essential                     | A & I                       |

## ADDITIONAL INFO

EMPOWER is committed to safeguarding and promoting the welfare of children, young people and vulnerable groups. This post is subject to an enhanced DBS check.

The strength of EMPOWER and the OnSide network of Youth Zones is the diversity of its people; we place huge value on equal opportunities and encourage applications from candidates of diverse backgrounds, communities and abilities. The one thing we all have in common is our desire to raise the aspirations of young people across the country.

For information regarding how OnSide Youth Zones process your data, please visit [www.onsideyouthzones.org/applicant-privacy/](http://www.onsideyouthzones.org/applicant-privacy/)



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## OUR VISION, MISSION & VALUES

### OUR VISION

Children and Young People are inspired to lead healthy, happy, safe and successful lives.

### OUR MISSION

To provide children and young people with somewhere safe to go, something positive to do and someone trusted to talk to.

### OUR VALUES



#### YOUNG PEOPLE FIRST

Young people are at the heart of everything we do; inspiring and challenging us to deliver services that exceed their needs and challenge them to be the best they can be.



#### EXCELLENCE

We encourage ourselves and each other to be the best we can be through continuous learning and improvement, with a focus on finding solutions.



#### RESPECT

We act with honesty and integrity, celebrating diversity across the whole organisation and caring about each other, our young people and the Youth Zone environment.



#### AMBITIOUS

We are passionate and driven in taking on new challenges, embracing new ideas, and exceeding our ambitions for young people, the Youth Zone and our local communities.



#### COLLABORATIVE

We will create and nurture strong, creative partnerships, working together to achieve better results and outcomes for young people.